

# WARRANTY

**NS BlueScope (Thailand) Company Limited** (manufacturer of **BlueScope Zacs®**), warrants to **Retail Platform Testing Account** (supplier of profiled sheets) that the **BlueScope Zacs®** if correctly installed and maintained on the **A's house** project at **22/1 Khlong Chan Bang Kapi Bangkok, 10240, th** :

- Shall not perforate by corrosion for: **12 Year**

\* Terms and conditions apply. Please consult NS BlueScope (Thailand) Limited representative.

If the **BlueScope Zacs®** cladding (installed and maintained in accordance with the specific guidelines, terms and conditions attached) fails to perform as warranted due to a defect in the material, then at the sole discretion of NS BlueScope (Thailand) Limited ("NSBST") the cladding will either be repaired, resupplied (but not installation), or compensation provided pro-rata in terms of actual performance versus warranted performance, and amount of time remaining in warranty. No liability shall be accepted for any consequential loss or damages attributable to the failure.

This is to certify that representatives or agents of **Retail Platform Testing Account** have inspected the installed cladding, and ascertained (by best endeavours) that;

- The cladding is manufactured from prime quality **BlueScope Zacs®** (branded on reverse) ;-
- The cladding appears to have been properly installed (or any concerns are noted below) ;-
- The environment in or around the structure does not appear to be abnormally or severely corrosive.

Comments: **No Inspection by NS BlueScope (Thailand) Limited**

Material Uses: **Area of Roof:**

Additional project information:

**NOTE:** This warranty is provided to, and can only be actioned by, **Retail Platform Testing Account** subject to the express terms and conditions attached. Failure, despite best endeavours, to identify problems with environment and/or installation during project inspection shall not preclude or limit the operation of the terms and conditions attached.



# WARRANTY

NS BlueScope (Thailand) Limited (manufacturer of BlueScope Zacs® steel), warrants to Retail Platform Testing Account (supplier of profiled sheets) that the BlueScope Zacs® if correctly installed and maintained on the A's house project at 22/1 Khlong Chan Bang Kapi Bangkok, 10240, th :

Attachment 1

No.	Description Coil ID	Coil ID
1	fake coil Z3BZC BlueScope Zacs	PWTC001153

Application Detail

Roof 10 m.

No.	Building	Installation Date (dd/mm/yy)	Remark
1	House	13/06/2025	Roof in ABC profile - xyz sq.m

End-Use segment

Segment	Sub-segment
Residential	Houses & Townhouses

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## TERMS AND CONDITIONS

This warranty is your guarantee that **BlueScope Zacs®**, if properly installed and maintained, will meet minimum expected performance levels for at least the warranted period (commencing from the date of installation).

However, certain specific problems and situations (listed below) must be addressed and rectified early in order to get the best possible performance and, if not rectified, may result in the warranty being void.

1. The warranty applies only to cladding and flashing made from prime quality BlueScope Zacs®. The Owner/Contractor is advised to check for the BlueScope Zacs® steel brand name printed on the reverse of the sheets prior to installation. Guttering, downpipes, brackets, doors and other accessories are excluded.
2. NSBST reserves the right to inspect the premises at which the End Product have been or will be used as part of the Warranty registration process and/or inspect and conduct tests as necessary at any time after a claim is made under this warranty.
3. The End Product must be maintained in accordance with BlueScope Steel's maintenance guidelines as published in Technical Bulletin TB-4 "Maintenance of COLORBOND® steel and ZINCALUME® steel". This includes a minimum 6-monthly washing with fresh water of those areas not normally exposed to rain.
4. Cladding must be handled and installed in accordance with published BlueScope guidelines current at the time of installation, with particular attention to the issues listed below:-
  - a. Keep metal sheet dry at all times while stacked in bundles prior to installation. Wet sheet should be separated and dried to minimize risk of accelerated corrosion due to "wet stacking".
  - b. Do not cut metal sheet by circular saw or grinders as high temperature swarf will damage the coating.
  - c. During construction, remove swarf and other debris daily to minimize risk of localized corrosion.  
(Refer to Technical Bulletin TB-07 "Care of BlueScope coated steel products during transport and storage")
5. The product must be installed greater than 5km from marine or industrial influence.  
Remark: In case the product/end product is not installed in compliance with the conditions of this warranty, BlueScope reserves the right in its sole discretion to revoke the warranty coverage or decrease the warranty period to the period specified in the warranty certificate.
6. The paint finish as supplied must not be scratched, abraded damaged, or coated with any foreign matter or incompatible material (including stack and flue deposits).
7. Fasteners must comply with AS3566 Class 3 or Class 4, and be certified as such by the supplier of fasteners. (Refer to Corrosion Technical Bulletin CTB-12 "Dissimilar Metals", and Technical Bulletin TB-16 "Fasteners for Roofing, Walling and Accessory Product – Selection Guide")
8. All fixings and associated components must be manufactured from compatible metals (COLORBOND®, ZINCALUME® steel, zinc, or aluminium) or be coated or plated in accordance with current published BlueScope guidelines. For long lasting consistency in appearance should be made from the same material as the cladding. (Refer to Corrosion Technical Bulletin CTB-12 "Dissimilar metal")
9. Product failures wholly or in part due to the following causes are not covered by this warranty.
  - a. Defects attributed to faulty design, method of manufacture or installation of the end product.
  - b. Mechanical, chemical or other damage sustained during transport, handling, storage, erection or subsequent to erection.
  - c. Attack from chemical agents, fumes, liquids or solids other than direct rain or run-off falling onto the end product.
  - d. Unwashed areas sheltered from normal rainfall and not regularly cleaned.
  - e. Regard to paint flake and peel from other materials and effect to NSBST product.
  - f. Extended contact with soil, dust, ashes, fertilizers, or moisture retaining substances, green or wet timber or treated timber. (Refer to Corrosion Technical Bulletin CTB-13 "Contact with Timber")
  - g. Areas in metallic contact with incompatible materials (eg. lead, copper, carbon/graphite, or stainless steel) or subject to water run-off from such incompatible materials. (Refer to Corrosion Technical Bulletin CTB-12 "Dissimilar Metals")
  - h. Failure to remove debris and/or allow free drainage of water/moisture (including condensation) from all surfaces of the end product.
  - i. Failure to replace corroded fasteners.
  - j. Failure to prevent the insulation of the panel from becoming wet due to internal or external moisture sources.
  - k. Corrosion arising within the lapped areas of end-lapped sheets. (Refer to Corrosion Technical Bulletin CTB-8 "Product performance considerations for exterior BlueScope coated steel products")
  - l. Installations subject to severe marine or unusually corrosive environments at any time in the future unless specifically agreed and noted.



## TERMS AND CONDITIONS

- m. Accidental or intentional damage by a person or animal.
- n. Acts of God and falling objects, external force, explosions, fire, riots, civil commotions, acts of war, radiation, harmful gases or fumes, chemicals or foreign substances in the air or atmosphere, acts of terrorism, global warming, flooding and political disturbances including but not limited to uprising and protests.
10. Failure of the product from corrosion is defined as when the sheet is perforated. Surface rust, or minor corrosion at tension bends or cuts edges due to natural weathering does not constitute failure of the product.
11. This Warranty does not cover against paint peel and flake arising from paint blistering, white corrosion product or red rust.
12. This Warranty does not cover nor extend to, with regard to corrosion to perforation or paint peel and flake, the internal facing skin of the insulated/composite panels.
13. Any defects must be informed to NSBST in writing within 30 days after you first noticed or ought reasonably to have noticed the issue/defect. If NSBST is not notified of the claim within a reasonable time, NSBST may in its absolute discretion deny the claim and NSBST shall have no liability under this warranty.
14. Subject to NSBST's obligations under applicable laws which cannot be excluded, modified or restricted under law, including as;
- a. NSBST's liability to you:
- i. Shall be limited to BlueScope Steel's choice of one of the following options:
- A. Providing the same material in a quantity sufficient to replace the defective end product.
- B. Providing equivalent Material in a quantity sufficient to replace the defective end product.
- C. The cost of repairing the defective end product.
- ii. Shall not include or extend to:
- A. Labour costs associated with the removal or repair of the defective end product, or installation of the replacement end product.
- B. Injury to persons, damage to property, loss of income, profit or business, or any other indirect loss arising from or caused in any way by the defective end product.
15. If NSBST provides you with new materials (whether of the same or equivalent material) to replace the defective end product covered by this warranty, the new materials will be covered by this warranty for the remainder of its term as if the new materials were the original materials. NSBST will not provide you with a new warranty in relation to the new materials provided to you in accordance with this warranty.

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