

WARRANTY

NS BlueScope (Thailand) Company Limited (manufacturer of SuperDyma SmartDuct steel), warrants to Retail Platform Testing Account (supplier of profiled sheets) that the SuperDyma SmartDuct steel if correctly installed and maintained on the Food factory project at 45/11 Bang Pla Kot Pa Mok Ang Thong, 14130, th :
- Shall not perforate by corrosion for: 3 Years

* Terms and conditions apply. Please consult NS BlueScope (Thailand) Limited representative.

If the SuperDyma SmartDuct steel sheet (installed and maintained in accordance with the specific guidelines, terms and conditions attached) fails to perform as warranted due to a defect in the material, then at the sole discretion of NS BlueScope (Thailand) Limited ("NSBST") the air ducting product will either be repaired, resupplied (but not installation), or compensation provided pro-rata in terms of actual performance versus warranted performance, and amount of time remaining in warranty. No liability shall be accepted for any consequential loss or damages attributable to the failure.

This is to certify that representatives or agents of Retail Platform Testing Account have inspected the installed cladding, and ascertained (by best endeavours) that;

- The air ducting is manufactured from prime quality SuperDyma SmartDuct steel (branded on reverse) ;-
- The air ducting appears to have been properly installed (or any concerns are noted below) ;-
- and
- The environment in or around the structure does not appear to be abnormally or severely corrosive.

Comments: No Inspection by NS BlueScope (Thailand) Limited

Material Uses: Area of Air ducting;

Additional project information:

NOTE: This warranty is provided to, and can only be actioned by, Retail Platform Testing Account subject to the express terms and conditions attached. Failure, despite best endeavours, to identify problems with environment and/or installation during project inspection shall not preclude or limit the operation of the terms and conditions attached.



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Attachment 1

No.	Description Coil ID	Coil ID
1	fake coil K2DSD SuperDyma SmartDuct	PWTC00124

Application Detail

Roof 1 m.

No.	Building	Installation Date (dd/mm/yy)	Remark
1	Factory	04/10/2024	760

End-Use segment

Segment	Sub-segment
Industrial	Food & Beverage

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TERMS AND CONDITIONS

This warranty is your guarantee that SuperDyma SmartDuct, if properly installed and maintained, will meet minimum expected performance levels for at least the warranted period (commencing from the date of installation).

However, certain specific problems and situations (listed below) must be addressed and rectified early in order to get the best possible performance and, if not rectified, may result in the warranty being void.

1. The warranty applies only to air ducting made from prime quality SuperDyma SmartDuct. The Owner/Contractor is advised to check for the SuperDyma SmartDuct brand name printed on the reverse of the sheets prior to installation.
2. NSBST reserves the right to inspect the premises at which the End Product have been or will be used as part of the Warranty registration process and/or inspect and conduct tests as necessary at any time after a claim is made under this warranty.
3. Air ducting must be handled and installed in accordance with published BlueScope guidelines current at the time of installation, with particular attention to the issues listed below:-
 - a. Keep metal sheet dry at all times while stacked in bundles prior to installation. Wet sheet should be separated and dried to minimize risk of accelerated corrosion due to "wet stacking".
 - b. Do not cut metal sheet by circular saw or grinders as high temperature swarf will damage the coating.
 - c. During construction, remove swarf and other debris daily to minimize risk of localized corrosion. (Refer to Technical Bulletin TB-07 "Care of BlueScope coated steel products during transport and storage")
4. The coating finish as supplied must not be scratched, abraded damaged, or coated with any foreign matter or incompatible material (including stack and flue deposits).
5. The product must be installed greater than 5km from marine or industrial influence and used indoors only.
Remark: In case the product/end product is not installed in compliance with the conditions of this warranty, BlueScope reserves the right in its sole discretion to revoke the warranty coverage or decrease the warranty period to the period specified in the warranty certificate.
6. Fasteners must comply with AS3566 Class 3 or Class 4, and be certified as such by the supplier of fasteners. (Refer to Corrosion Technical Bulletin CTB-12 "Dissimilar Metals", and Technical Bulletin TB-16 "Fasteners for Roofing, Walling and Accessory Product – Selection Guide")
7. All fixings and associated components must be manufactured from compatible metals (COLORBOND®, ZINCALUME® steel, zinc, or aluminium) or be coated or plated in accordance with current published BlueScope guidelines. For long lasting consistency in appearance should be made from the same material as the cladding. Refer to Corrosion Technical Bulletin CTB-12 "Dissimilar metal"
8. Only neutral cure sealants are to be applied to panel joints. Slip joints and channels must be inspected annually and sealant replaced where necessary.
9. Product failures wholly or in part due to the following causes are not covered by this warranty.
 - a. Defects attributed to faulty design, method of manufacture or installation of the end product.
 - b. Mechanical, chemical or other damage sustained during transport, handling, storage, erection or subsequent to erection.
 - c. External storage, leading to wet packs and wet stacks.
 - d. Attack from chemical agents, like acid, alkali, sulfurous acid gas, or other corrosive substances including animal feces, fumes, liquids or solids other than direct rainfall or run-off falling onto the end product.
 - e. Extended contact with soil, dust, ashes, fertilizers, wet cement or moisture retaining substances of any adjoining building materials.
 - f. Areas in metallic contact with incompatible materials (eg. lead, copper, carbon/graphite, or stainless steel), mortar, bitumen, soils, ashes, fertilizers or other moisture retaining substances or subject to water run-off from such incompatible materials. (Refer to Corrosion Technical Bulletin CTB-12 "Dissimilar Metals")
 - g. Unwashed areas sheltered from normal rainfall and not regularly.
 - h. Deterioration of the air ducts caused by contact with wet, green or treated timber due to acidic substances in the timber which have a corrosive effect on the metallic coating. (Refer to Corrosion Technical Bulletin CTB-13 "Contact with Timber")
 - i. Failure to remove debris and/or allow free drainage of water/moisture (including condensation) from all surfaces of the end product.
 - j. Abnormally long periods/cycles of wet due to splashing, ponding, washing or from any other similar activities (e.g. use of the Goods product in bathrooms).
 - k. Improper design or detailing as such that moisture is retained or frequent wet and dry cycling in the product.
 - l. Failure to replace corroded fasteners.



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- m. Corrosion arising within the lapped areas of end-lapped sheets. Refer to Corrosion Technical Bulletin CTB-8 "Product performance considerations for exterior BlueScope coated steel products"
- n. Installations subject to severe marine or unusually corrosive environments at any time in the future unless specifically agreed and noted.
- o. Acts of God and falling objects, external force, explosions, fire, riots, civil commotions, acts of war, radiation, harmful gases or fumes, chemicals or foreign substances in the air or atmosphere, acts of terrorism, global warming, flooding and political disturbances including but not limited to uprising and protests.
10. Any defects must be informed to NSBST in writing within 30 days after you first noticed or ought reasonably to have noticed the issue/defect. If NSBST is not notified of the claim within a reasonable time, NSBST may in its absolute discretion deny the claim and NSBST shall have no liability under this warranty.
11. Subject to NSBST's obligations under applicable laws which cannot be excluded, modified or restricted under law, including as;
- a. NSBST's liability to you:
- i. Shall be limited to BlueScope Steel's choice of one of the following options:
- A. Providing the same material in a quantity sufficient to replace the defective end product.
- B. Providing equivalent Material in a quantity sufficient to replace the defective end product.
- C. The cost of repairing the defective end product.
- ii. Shall not include or extend to:
- A. Labour costs associated with the removal or repair of the defective end product, or installation of the replacement end product.
- B. Injury to persons, damage to property, loss of income, profit or business, or any other indirect loss arising from or caused in any way by the defective end product.
12. If NSBST provides you with new materials (whether of the same or equivalent material) to replace the defective end product covered by this warranty, the new materials will be covered by this warranty for the remainder of its term as if the new materials were the original materials. NSBST will not provide you with a new warranty in relation to the new materials provided to you in accordance with this warranty.

NOTE: This warranty is provided to, and can only be actioned by, **Retail Platform Testing Account** subject to the express terms and conditions attached. Failure, despite best endeavours, to identify problems with environment and/or installation during project inspection shall not preclude or limit the operation of the terms and conditions attached.

